

State Innovation Model

Patient Centered Medical Home Initiative

Newsletter

Monthly Initiative announcements, news, and upcoming events

August | 2017

IN THIS ISSUE

- Initiative Announcements
- Upcoming Events
- Shared Resources
- Monthly Calendar

UPCOMING WEBINARS – SEPTEMBER

- Office Hour: 2018 PCMH Initiative Intent to Continue Participation | Sept 13 | 12:30AM – 1:30PM | REGISTER HERE
- Practice Transformation
 Collaborative: Action Period
 Call | Sept 14 | 4:00 –
 5:00PM | REGISTER HERE
- Practice Transformation
 Collaborative: Peer
 Coaching Call #1 | Sept 19 |
 Noon 1:00PM | REGISTER
 HERE
- Practice Transformation
 Collaborative: Peer
 Coaching Call #2 | Sept 20 |
 Noon 1:00PM | REGISTER
 HERE
- MiCMRC Educational Webinar: HVP Vaccine | Sept 20 | 2:00PM – 3:00PM | REGISTER HERE
- SIM PCMH Initiative
 Quarterly Update | Sept 21 |
 11:30AM 1:00PM |
 REGISTER HERE
- SIM PCMH Billing and Coding Webinar – Integrated Behavioral Health Codes | Sept 26 | 11:30AM – 12:30PM | REGISTER HERE

Q/A Session – Integrated Behavioral Health Codes | Oct 3 | 11:30AM – 12:30PM | REGISTER HERE

Initiative Announcements

Welcome

Welcome to the 2017 Patient Centered Medical Home Initiative, and the eighth release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location.

Registration Now Open: 2017 Regional Summits

Registration for the 2017 Regional Summits: Taking Michigan Forward with Team-Based Care is now open! Each regional summit location will offer the same agenda to facilitate collaboration and shared learning focused on team-based care in the primary care setting. Together physicians, practice team members, Physician Organization leaders, and partners will address clinical and office operations aimed at meeting the diverse needs of the patient population in Michigan. Practice teams will have the opportunity to receive credit towards their 2017 Practice Learning Activity Requirement, Care Managers and Coordinators will have the ability to claim hours towards the Care Management Learning Requirement, and there will be CMEs, IACET, and Social Work CE contact hours available. These events have been designed to support practice care teams in developing skills beneficial to effectively and efficiently work together; therefore participants on a practice team are encouraged to register and participate together. See the informational flyer or visit the SIM PCMH Summit page at http://www.michigan.gov/simpcmhsummit for more details on these events.

Contact Hours:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Michigan State Medical Society (MSMS) through the joint providership of Practice Transformation Institute and Michigan Department of Health and Human Services. Practice Transformation Institute is accredited by the MSMS to provide continuing medical education for physicians.



Practice Transformation Institute designates this live activity for a maximum of (6) *AMA PRA Category 1 Credit*(s)TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Practice Transformation Institute is accredited by the International Association for Continuing Education and Training (IACET) and is authorized to issue the IACET CEU. Practice Transformation Institute is authorized by IACET to offer 0.6 CEUs for this program.



This activity provides 6 Social Work Continuing Education Contact Hours. "Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative". Approved Provider Number: MICEC 1102160

West

October 10, 2017
Frederik Meijer Gardens
& Sculpture Park
1000 East Beltline Ave NE
Grand Rapids, MI 49525
REGISTER HERE

Southeast

October 17, 2017
University of Michigan
North Campus Research Center
2800 Plymouth Rd, Bldg. 18
Ann Arbor, MI 48105
REGISTER HERE

North

October 24, 2017
Crystal Mountain Resort
& Conference Center
12500 Crystal Mountain Dr.
Thompsonville, MI 49683
REGISTER HERE

For all locations, breakfast and registration from 8-9am; summit program from 9-4:15

Direct all questions regarding registration to Veralynn Klink at wklink@med.umich.edu. All additional inquiries may be directed to SIMPCMH@mail.mihealth.org.

- MiCMRC Educational Webinar: Medical Specialty Drug Infusion Site of Care Optimization | Sept 27 | 2:00PM - 3:00PM | REGISTER HERE
- Practice Transformation
 Collaborative: Peer
 Coaching Call #3 | Sept 28 |
 Noon 1:00PM | REGISTER
 HERE
- Practice Transformation
 Collaborative: Peer
 Coaching Call #4 | Sept 29 |
 Noon 1:00PM | REGISTER
 HERE

2017 REGIONAL SUMMIT DATES

- West Grand Rapids, MI Tuesday, October 10, 2017
- Southeast Ann Arbor, MI Tuesday, October 17, 2017
- North Thompsonville, MI Tuesday, October 24, 2017

ABOUT THE INITIATIVE

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

Community Health Worker Certificate Programs

The Michigan Community Health Workers Alliance (MiCHWA) has announced upcoming CHW training opportunities starting in October 2017. Individuals who successfully complete the training program will receive a MiCHWA Certificate of Completion. The training locations, dates, and registration information can be found on the MiCHWA site by following this link.

Community Health Worker Appreciation Month

August was Community Health Worker Appreciation Month and is a time for us to think about all of the work that CHWs do to support the efforts of creating and maintaining a healthy population. Be sure to take a few moments to recognize that CHWs CARE (Collaborate, Advocate, Respond and Educate). Consider showing your appreciation by downloading the CHW Appreciation Month Certificate Template and presenting one to your valued staff.

Use Case Onboarding

As we continue to expand the capabilities of practices and POs in the state of Michigan, a focus on leveraging HIE/HIT infrastructure, and their supporting use-cases are more important than ever. Recently MiHIN hosted a webinar in order to share information and field questions for SIM PCMH Initiative participants around the onboarding process, and the use-cases that are required for participants in order to be in compliance with the Initiative. You can view a recording of the webinar by following this link, and can view both PowerPoint presentations here and here.

2018 PCMH Initiative Intent to Continue Participation

The SIM PCMH Initiative will be releasing an Intent to Continue Participation (ITP) aimed at understanding participants' intent to continue participation in the 2018 SIM PCMH Initiative and capture any personnel and/or infrastructure changes with regard to the SIM PCMH Initiative. The expected release date of the ITP is Wednesday, September 13, 2017 via a live webinar from 12:30-1:30pm. The ITP is REQUIRED for all POs/practices that desire to continue participation in 2018.

Register for the September 13th webinar to stay informed on the requirements to continue participation in the SIM PCMH Initiative for 2018.

Practice Transformation Collaborative: September Activities

Action Period Calls and Peer Coaching Calls are added to the Practice Transformation Collaborative calendar of events for September. For more about the Practice Transformation Collaborative and these virtual activities, see the flyer on our webpage. Links to register for these activities are located within the flyer (mentioned above), on the PCMH Initiative webpage, and within the monthly events calendar!

Michigan Data Collaborative

Dashboard Release 1.0

MDC posted Dashboard release 1.0 on August 14, 2017. It includes the following Medicaid data:

- A 12-month measurement period with dates of service between January 1, 2016 and December 31, 2016
- Paid claims data through February 2017 (allowing for a two-month run-out period)
- Patients and provider attribution from the January 2017 PCMH Patient List

For more information, see the **SIM PCMH Dashboard Support documents**.

PCMH Patient Lists (PPLs)

The August PPL was released on August 28, 2017.

Care Coordination Reports

The Care Coordination Reports for April Incurred Claims were released on August 28th and include the following:

- Percentage of patients with care management claims
- Percentage of patients with an Inpatient Stay and a follow-up visit to a SIM participating PCP within 14 days of their discharge date

Deliverables Calendar

MDC is maintaining a list of upcoming deliverables, which you can find on the <u>SIM PCMH page</u> of the MDC website.

CONTACT US

General questions can be sent to: SIMPCMH@mail.mihealth.org

Visit the SIM website at: www.michigan.gov/sim

Questions regarding PCMH Initiative dashboards and portal access can be sent to:

MichiganDataCollaborative@med.
umich.edu

Questions regarding Care Manager and Care Coordinator training can be sent to: micmrc-requests@med.umich.edu

Upcoming Events

MiCMRC Complex Care Management Course

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients, and meets the training requirements as outlined by the SIM PCMH Initiative.

The training format for the MiCMRC CCM course consists of: a one-hour introductory live webinar, two days for recorded webinar self-study (approximately 6 hours of self-study) and two days of in person classroom instruction. To learn more about the CCM course click here.

Upcoming CCM course dates and course registration:

October 2-5 | Lansing, MI | Register Here | Registration deadline: September 28, 2017 October 30 - November 2 | Lansing, MI | Register Here | Registration deadline: October 26, 2017 November 13-16 | Lansing, MI | Register Here | Registration deadline: November 9, 2017 December 4 - 7 | Lansing, MI | Register Here | Registration deadline: November 30, 2017

Note: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu

MiCMRC 2017 Care Management Educational Webinars

Date and Time: Wednesday, September 20th 2-3 pm

Title: HPV Vaccine

Presenter: Abby Moler, American Cancer Society

Register here

Date and Time: Wednesday, September 27th 2-3pm

Title: Medical Specialty Drug Infusion Site of Care Optimization

Presenter: Mindy Prasad, PharmD Clinical Pharmacist, Specialty Initiatives Blue Cross Blue Shield of

Michigan/Blue Care Network

Register here

Date and Time: Wednesday, October 11th 2-3 pm

Title: Breast Cancer Screening

Presenter: Abby Moler, American Cancer Society

Register here

Mi-CCSI Self-Management Training Updates

Mi-CCSI provides MiCMRC approved Self-Management Training to CMs and CCs that support the PCMH Initiative population, and this required training can be accessed at no cost!

Mi-CCSI now has the ability to offer training on a live virtual platform. If attendees have access to an external or computer integrated webcam, have a location where they will not be interrupted and commit to attend and fully participate in the live virtual training, they can attend a live session without the burden of traveling long distance or battling inclement weather. If you are interested, contact Amy Wales at 616.551.0795 Ext. 11.

Upcoming Training Dates:

October 26-27 | Grand Rapids, MI November 30-December 1 | Grand Rapids, MI December 13-14 | Grand Rapids, MI

For registration and details: http://www.miccsi.org/training/upcoming-events/

Additional dates and locations: Participants interested in a training session during October or November in the Northern, Southeast, or other regions, contact Amy Wales at amy.wales@miccsi.org or 616-551-0795 ext. 11.

Shared Resources

Patient Transportation Assistance

Medicaid Health Plans have the ability to support patients that have transportation needs. If your patients with Medicaid coverage have an identified need for transportation assistance, they can be linked totheir Medicaid Health Plan (MHP) for assistance. The MHP will provide or arrange transportation to MHP covered services.

MiCMRC Approved Self-Management Support Courses and Resources

To access the list of the MiCMRC approved Self-Management Support courses, <u>click here</u>. The list contains a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at-a-glance list and summary of these resources, along with descriptions and website links for quick access. For "Self-Management Support Tools and Resources" click here.

Both of these documents can also be accessed on the MiCMRC website home page http://micmrc.org/

UPDATED: Initiative Billing and Coding FAQs

The 2017 SIM PCMH Initiative Billing and Coding FAQs was recently updated to include questions regarding the ability of care coordinators to support care management services, and annual cost reconciliation for Federally Qualified Health Centers. To check out this update resource, <u>click here</u>.

Articles of Interest

There is a number of resources available that share tips, tools and case studies around activities and topics supporting practice transformation and advanced primary care capabilities. As these articles and resources are released, the Initiative will share them forward in this section of the monthly newsletter. If you have an article or resource you would like to share forward, please send them to SIMPCMH@mail.health.org.

- Bellin Health: Achieving Population Health Management Through Team-Based Care
- Kaiser Health News: 'Bureaucratic Ninjas' Slice Red-Tape To Battle Health Disparities
- Institute for Healthcare Improvement: Person and Family Centered Care Spotlights

Webinar of Interest

Health Management Associates will be hosting a webinar titled "Managing Social Determinants of Health: A Framework for Identifying, Addressing Disparities in Medicaid Populations" on Thursday, September 7, 2017 from 1:00 to 2:00 p.m. EDT. For more information about this webinar, click **here**.

MONTHLY CALENDAR

September 2017 SIM PCMH CALENDAR

| Ochtember 2017 Omr OALENDAR | | | | | | |
|---|-----------|--|--|---|---|----------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| S tate Innovation Model State Innovation Model | | | | | 1 | 2 |
| 3 | LABOR DAY | s | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 Office Hour: 2018 PCMH initiative Intent to Continue Participation 12:30pm -1:30pm REGISTER HERE. | Practice Transformation Collaborative: Action Period Call 4:00-4:00pm REGISTER HERE | 15 | 16 |
| 17 | 18 | Practice Transformation Collaborative: Peer Coaching Call 1 12:00pm-1:00pm REGISTER HERE | Practice Transformation Collaborative: Peer Coaching Call 2 12:00pm-1:00pm REGISTER HERE MICHRC Educational Webinar: HEV Vaccine 2:00-3:00pm REGISTER HERE | PCMH Initiative Quarterly Update Webhar 11:30am-1:00pm REGISTER HERE | 22 | 23 |
| 24 | 25 | Billing & Coding Collaborative Webinar: Integrated Behavioral Health Codes 11:30an-12:30pm REGISTER HERE | MICMRC Educational Webinar: Medical Specially Drug Influsion Size of Care Optimization 2:00-3:00m REGISTER HERE | 28 Practice Transformation Collaborative: Peer Coaching Call 3 12:00pm-1:00pm REGISTER HERE | Practice Transformation Collaborative: Peer Coaching Call 4 12:00pm-1:00pm REGISTER HERE DUE BY COB: 2018 PCMH Initiative Intent to Continue Participation | 30 |

